



*micro***Meet**
desktop

Your Power Tool for Collaboration



Accelerate Your Processes

by using microMeet® desktop for Remote Support, Interactive Sales and 1-to-1 Collaboration.



Increase Your Efficiency

by integrating business partners into your online collaboration strategy to meet common targets quicker.



Improve Your Support

by accessing computers directly through Remote Support to solve user problems immediately.



Optimize Your Sales

by presenting new products online to let customers experience the benefits at once.



Work together just faster and more efficiently

Optimize collaboration processes with microMeet® desktop

Speed up your coordination and decision making processes in your company and with your business partners by using microMeet® desktop. Support employees and customers with hardware and software problems remotely on their desktop computers and notebooks. Present your latest products through the internet and collaborate online with customers and partners in global project teams. microMeet® desktop improves the efficiency of the entire company. microMeet® desktop is designed to collaborate with your customers, partners and colleagues the easiest way.

Cross-company utilization

Due to ease-of use, high-speed and excellent image quality microMeet desktop can be used cross-company to improve the interaction between your employees and with your customers, vendors and partners.





microMeet desktop for **Remote Support**

Access employee and customer computers remotely to solve hard- and software problems in a moment.

Increase your first contact resolution rate and settle most of the support cases online.

Reduce the visits of your on-site customer service to a minimum.

Increase employee and customer productivity due to shorter computer down times.



microMeet desktop for **Interactive Sales**

Present your products and services online and thus reach potential customers, even internationally.

Increase the quality of your customer leads through descriptive online presentations.

Gain more time for account management and the acquisition of new customers.

Boost your turnover potentials with an increased contact frequency of your sales department.



Outstanding speed and image quality

microMeet desktop uses an innovative and extremely fast transmission technology that ensures outstanding image quality even with low bandwidth connections. Thus also mobile workers can collaborate with microMeet anytime.



microMeet desktop for **1-to-1 Collaboration**

Collaborate virtually with your customers, partners and colleagues in real-time via the internet.

Negotiate contracts online without time consuming review phase and cost-intensive misunderstandings.

Accelerate your internal and cross-company workflow processes and strengthen your competitiveness.

Discuss project plans in global teams and work together with customers and partners in decentralized project teams.

Easiest use without training

Do not waste time on complex products requiring explanation. microMeet desktop's intuitive user interface guarantees immediate use without training. This increases acceptance by your staff and their contacts.

Extraordinary features for power and speed.

Use the intelligent functionalities of microMeet to optimize your overall company processes through Realtime Collaboration.

These features make microMeet® desktop so special:

- Immediate use without training
- Highest speed with unparalleled image quality
- Transmission of all on-screen window details
- Prioritized transmission of important screen contents
- Security through SSL and 256-bit AES encryption
- Full Microsoft Windows Vista Support
- Transmission and control of User Account Control (UAC) windows
- Transfer files via drag & drop to Explorer
- Transmission and control of protected system areas
- Full control of mouse and keyboard
- Take screenshots of the remote screen
- Support report of important computer information
- Centralized client configuration over the Web
- Web-based GUI customization to your corporate design
- Audio and Video conferencing (optional)

Of course, microMeet® desktop also features standard functionalities:

- Runs without installation
- Application and Desktop sharing
- Application selection with preview
- Change viewing angle spontaneously
- Grant remote control
- Live-Monitor to check transmission
- Auto-scaling & zoom
- Transferring data to other participant
- Record & replay sessions
- Sending text messages
- Take personal notes
- Multilingual Clients
- Webseite integration
- Software integration

High level of user-friendliness due to microMeet® desktop's easy and intuitive usage.



Clarity, high-speed and cristal clear images of microMeet® desktop enable Online Collaboration at the highest level.



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